

Reliable. Flexible. Affordable.

The enterprise-class hosting solution that's the right fit for your organization now — and grows with your changing needs.

Deploying and operating business-critical applications, services, and web sites gets more complex every day. Hosting it all yourself can be expensive — and distracting.

But with one stop at FusionStorm, you can deploy a flexible hosting solution that adapts and grows with your business, requires no capital expenditures, and costs up to 70% less than an in-house solution.

IT Xpress from FusionStorm delivers turnkey hosting using dedicated or virtualized infrastructure, a single point of support, an industry-leading SLA, and 24x7 monitoring, management and problem resolution.

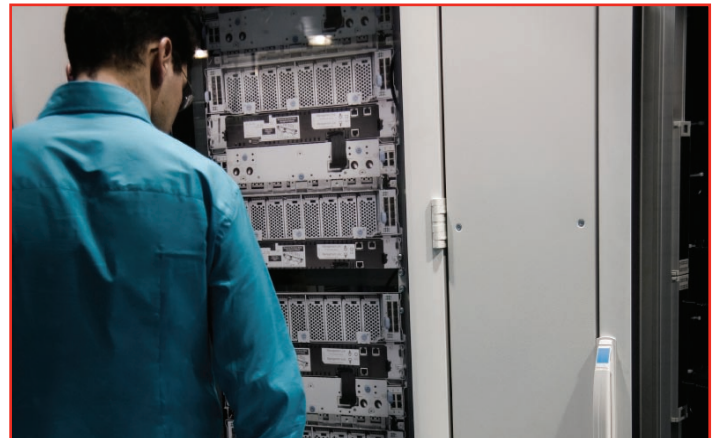
At FusionStorm, we make technology work.

As one of the leading managed services providers, and a founding member of the MSP Alliance, FusionStorm offers an ideal way to provide reliable IT services to internal users and customers for applications including:

- Commercial or custom business applications, web sites and web-based services
- Simple single-server or complex multi-server physical or virtual environments
- Database-driven applications including fault-tolerant database clusters with Oracle, Microsoft SQL Server, or MySQL
- Microsoft Exchange and Sharepoint collaboration applications

The results? A comprehensive and reliable hosting solution with guaranteed uptime, consistent performance, and less complexity — all at a cost that makes sense so you can stay focused on core business activities.

Make technology work for you. Contact FusionStorm to learn how MS Xpress Remote Managed Services can provide the reliability and predictability you need for one fixed monthly fee.



Get more business value from *all* your technology.

It takes a solid foundation to maintain a high level of service, while keeping a lid on costs.

Why build this foundation yourself? FusionStorm can deliver flexible managed hosting solutions that enhance business value through:

- **Single point of contact** for everything, including networks, servers, storage, software, and security services — with full support for all infrastructure elements to avoid “finger-pointing”
- **Increased reliability** from ongoing 24x7 monitoring, management, and help desk services, and the security of enterprise-class data centers located outside of major disaster areas
- **Dedicated hardware** and/or **virtual infrastructure** options for flexible, affordable, and scalable delivery of application services
- **Predictable costs**, zero capital expenditures, and one all-inclusive monthly fee — saving up to 70% compared to self-hosting
- **Quick deployment** to launch new business initiatives on time and on budget
- **Industry-leading service level agreement (SLA)** for guaranteed system availability
- **And more...**



Q&A:

FusionStorm IT Xpress Managed Hosting Services

Why should I choose managed hosting?

We can provide a one-stop solution for hosting virtually any service, site, or application. We monitor, manage, and maintain everything through a turnkey service that delivers improved performance and enhanced consistency.

Will it cost more?

When compared to self-hosting, most customers save a lot of money. There are no separate costs for collocation, power, network access, hardware, monitoring, management, and support — it's all included in one predictable fixed fee with zero capital expenditure.

What about security?

All services are hosted in secure, enterprise-class, SAS-70 certified data centers with redundant power systems, environmental controls, 24x7 on-site security force, biometric access control, and video surveillance. We also offer a wide variety of proactive data security options including firewall, intrusion detection/prevention systems, vulnerability assessment services, and more.

What if I need around-the-clock monitoring?

We monitor and manage all systems from our Network Operations Center (NOC), which is staffed 24x7 with certified experts in systems, networks, and applications from Sun, Cisco, IBM, Microsoft, Oracle, RedHat, and other leading vendors.

What if I need to change my services?

To assure full scalability and flexibility, servers for your applications can be provisioned as dedicated hardware, flexible virtual machines, or as a combination of both in a single environment. And through VMware-powered virtualization, we can provide resources as you need them, when you need them.

How do I make sure I have enough storage, capacity, and bandwidth?

Storage is available "on demand" at several performance levels (including fibre channel and SATA), and can be scaled to grow with the needs of your application. Network capacity and Internet bandwidth are proactively monitored by our NOC, and can be scaled up as needed.

Fusion Storm: A single point of contact for managed IT services

FusionStorm provides IT products, professional services, contract support, and 24x7 managed services for system infrastructure, storage, networking, voice-over-IP, security, database, disaster recovery, and managed hosting.

What if I need to meet specific benchmarks?

We can tailor a service level agreement (SLA) to fit your exact needs.

How do I track my services?

We provide a web-based customer portal with dashboards that show system and network availability, performance metrics, SLA compliance, incident tickets, and historical reports.

What if I don't need hosting?

If you don't need a fully hosted solution, FusionStorm can provide MS Xpress Remote Managed Services to manage and monitor your infrastructure 24x7 wherever it's hosted.

How do I learn more?

Call FusionStorm at 800.228.TECH (8324) or email info@fusionstorm.com

Complete support for a wide range of solutions and vendors:

Server Platforms

- Dedicated server hardware (IBM and Sun) or Virtual Machines (x86)
- Sun Solaris – SPARC and x86
- Microsoft Windows
- RedHat Enterprise Linux
- IBM Series p AIX

Database Servers

- Oracle, including Real Application Clusters
- Microsoft SQL Server, including clusters
- MySQL, including clusters

Web, App and Messaging Servers

- Apache, SunOne, Oracle, JBoss, WebLogic, WebSphere, PHP, Ruby-on-Rails, Microsoft .NET, IIS, Exchange, SharePoint, Advent Geneva and more

Other

- SAN and NAS Storage-on-Demand (SATA and Fibre channel)
- Data backup services with off-site options
- Advanced database administration (DBA) services
- Firewall, IDS, VPN and Managed Security Services
- Server Load Balancing Service
- Email archival
- Hot and warm-standby DR sites with data replication
- Hosted VMware Lab Manager and Hosted VDI Desktops